



Regina Catene Calibrate S.p.A. Via Monza. 90 - 23870 Cernusco Lombardone (LC)
Telefono +39 039.99801 Fax +39 039.9905229 www.reginachain.net

L'amministratore Delegato

QUALITY POLICY REGINA CATENE CALIBRATE S.P.A.

Our company's goal is the achievement of the complete Customer's Satisfaction both for product reliability and service.

Our main objective is also the continual Quality improvement at the lowest possible cost.

We have implemented a company Quality Management System in compliance with the UNI EN ISO 9001:2015 - API Spec.Q1 9th. Edition; standards in order to reach this target: our Quality Policy is based on the principle of the Continuous Improvement.

I personally engage myself to promote the continuous training as well as the involvement of the complete company organization to Total Quality, Continuous Improvement and Risk based Thinking.

I give to the Quality manager the authority, the autonomy and the necessary resources to focus and solve all the Quality problems as well as to promote, with the cooperation of all company functions, the continual improvement of the company Quality efficiency.

I personally assume the responsibility to guarantee the implementation of the Quality programs that will be developed to continuously improve the company Quality Management System.

Annually the Regina management will define specific objectives for the company process.

The outcome will be monitored by the Process responsible with the cooperation of the Quality manager.

At least once a year Regina management will carry out a documented management review to verify the efficiency of the company Quality Management System, planning, if necessary, any corrective actions.

The Quality manager must guarantee, with a continuous training program and internal audits that the company personnel, each one in compliance with their own tasks and/or responsibilities, is aware of all the Quality Manual contents and its relevant procedures and acts accordingly.

Carlo Garbagnati
President & CEO

REGINA CATENE CALIBRATE S.P.A.

Cernusco Lombardone October 15th, 2017